From: swnorris@attbi.com@inetgw

To: Microsoft ATR **Date:** 12/10/01 9:09pm

Subject: Arbitration

If you believe we have a choice try to use the other available OS's out there. Try to locate a copy of Microsoft Media Player for Linux however, many web pages display the media files in the Media Player format only. Microsoft has gotton so big, we really don't have no choice but to use their product or give up something we really would like to use. I use Linux, (several versions), RedHat and SuSE primarily. I also use Windows 98, ME, and Windows XP. I have to use the Microsoft Products because I have to be able to do some things only available using their products. I am trying to learn Linux because I want to completely rid myself of MS products. Nevertheless, until the day arrives that Microsoft either shares the code so their monopoly on the industry can be broken, I am stuck using their product. This means I HAVE TO PAY whatever they ask because that is the way it goes. I am glad some of the states seen fit not to give into Microsoft like the Department of Justice has. I am also frustrated with the level of security offered with Microsoft products. I am so frustrated over all of this crap. One day, I will without the governments help, teach myself enough to rid myself of Microsoft Programs. P. S. I would consider a future purchase of Microsoft Products only if the price of the product was substantially lower., i.e., \$25.00 per license copy.